

# Ponta Malongane

## Parque de Malongane

### General Rules and Some Useful Information

- 1. Infrastructure.**

**Electricity** - There is electricity supplied by Eskom via Maputo so there is power 24 hours a day unless there is a power failure. Parque de Malongane does have its own back up generators in case of an emergency. **The use of private generators is strictly prohibited inside the Resort.** Please note that NO appliances with elements can be used, as they trip the power. **Water** - fresh borehole water is available through our taps. As it is precious, please refrain from using hosepipes for car and sea vessel washing.

**Road** – there are only sand roads in the resort; the roads to the resort are tar all the way to the border post through South Africa. There is a beach road from the border post to Parque de Malongane and a 4x4 is recommended or a 2x4 with a diff-lock. Although there are no tar roads in the Malongane area, there are National and sub-National roads you travel on, although sandy and full of holes the law needs to be enforced at all times when travelling on National and/or sub-National roads – same as in South Africa. There is a service available which can only be arranged on arrival for people who would like to leave their vehicles at the Kosi Bay border at a secure parking which is charged per vehicle per day. **Petrol & diesel** is available at Ponta do Ouro, approx. 8km from the resort.

**Cell phone signal** - Mobile phone signal is available in the resort if you have roaming on your contract, otherwise there is signal outside the resort – please confirm with reception in the resort. Please note that driving on Signal Hill is prohibited, since it is private property.
- 2. Border Transfers.**

It is essential that you pre book and pay your border transfers at least two weeks before arrival. Border transfers are done from the Kosi Bay Border. Vehicles wait for a maximum of 30 minutes. Any late or non arrivals shall not be refunded. Pick up times are 10H00 & 14H00. Drop off times are 09H00 & 13H00. Please note if you do not arrive on time and a vehicle should return for your transfer, you will be charged double your border transfers.
- 3. Check-Ins/Check-Outs.**

Check in is from 14H00 and check out is by 10H00. If you wish to leave before 7H00, please, make all the necessary arrangements with the reception the day before. The key deposit of R150.00 is required on arrival at the resort. This is refunded on departure once the resort's house keeping department has checked your accommodation and signed the back of your slip. The slip must be provided to the reception in order to be checked out.
- 4. Currencies**

The following currencies are accepted at the resort: South African Rand, US\$ and Meticais. The basic currency is Rand, the resort applies its own exchange rate for US\$ and Meticais, which in general is changed every week. Please note that there are **NO CREDIT CARD** facilities at the resort - please ensure you bring sufficient cash for the duration of your stay.
- 5. Food and Beverage.**

You don't have to self-cater. The resort has a restaurant and two bars. You can also buy stocks necessities, snacks, ice and fresh bread in the shop. The Loggerhead bar is a part of the main restaurant and is open from 08H00 till late. The Fish Eagle restaurant is open from 08H00 and the last orders are taken by 21H00. The Nascer do sol Bar is open from 08H00 too late. Please try to leave the glasses at the bar. Bringing your own drinks into the bar area is strictly prohibited. Alcohol will not be sold to persons under the age of 18.
- 6. Housekeeping.**

Any accommodation, except the tents, log huts and camping are serviced on a daily basis by housekeeping. Please remember to take your own towels and linen for if you are staying in tents. On arrival at the accommodation site a guest must report any problems immediately to the reception. Please do not make noise after 21H00.
- 7. Diving & Ocean Safaris.**

Dive planning is done every evening at 17H00 in the dive camp. Please note that only the dive camp staff can do dive planning or make changes. All divers will be required to show their valid C-card and log book to the dive camp staff before diving. Management reserves the right to prevent a diver from diving if this information is not valid. All dives confirmed during dive planning will be charged for. Management at the Resort reserves the right to alter / change dive or safari planning where necessary and this decision will be final. Equipment to be booked and paid for at the resort. The resort reserves the following rights: **A)** not to launch if there are 5 or less paying divers on a boat, **B)** to allocate a reef to the resort's discretion, **C)** if there are 8 or less paying non-divers, i.e. ocean safari, on a boat, **D)** to limit diving time to 55 minutes, which includes safety stops, in high seasons.

**No Scuba diving from private boats is allowed.** No private compressor for cylinder filling is allowed in and near the resort

**Reef tax** is STRICTLY payable at the resort. Reef tax is R20.00 per diver for a 7-day stay – subject to change by the Mozambican Government.

8. Fishing  
Is a very popular activity at Malongane. Fishing charters are available on request. Alternatively you can bring your own equipment and boat if you would like to do some deep-sea fishing. Fishing is also done off the point and the beach of Malongane. We are a spear fisherman's dream place. A cleaning area is provided in the dive camp – please use it. Also note that this is where your boat should be warmed up and cleaned. PLEASE NOTE NO BOTTOM FISHING IS ALLOWED. A fishing licence is required in Mozambique please ensure you have it in place before launching.
9. Launching Fees  
Please note you are required to pay a launching fee for all motorised vessels. Please enquire with the resort on arrival regarding payment and fee amount. Please ensure you have paid your launching fee before launching your boat.
10. Licenses  
You are required to have a valid skippers licence for all motorised vessels in Mozambique
11. Boats  
Please check your map for the allocation for the warming up area, cleaning area for your catch of the day and trailer parking while on sea. Please do not park in the roads. Make sure that all boats comply with necessary safety measurements like life jackets etc. Please clean up any oil or petrol spills.
12. Driving/Parking.  
The speed limit in the resort is 20km p/h. Please follow all signs in the resort and park in the designated areas only, do not park on neither roads nor grass. If there are any problems with parking, please, contact the reception or the resort's management. Please note, that driving and parking on the beach is not allowed in Southern Mozambique and therefore in Malongane as well. We would also advise you to take spare set of keys for your vehicles.
13. Quad Bikes/ Bikes.  
No quad bikes/bikes shall be driven or switched on in the resort at any time - all bikes must be parked in the secure bike parking area at the reception, unless placed on a trailer to be taken to your accommodation.
14. Flora and Fauna  
A guest must not utilize fauna and flora in and around the resort. Wood or charcoal can be purchased from the local villagers just outside the resort. It is strictly forbidden to braai on the grass. No fires are allowed on the beach without the permission of the resort manager. Anyone who is reported to management or found to be abusing the reefs, fish, marine life, removing things from the reefs, will not be allowed to dive.
15. Wild Animals and Pets.  
No pets are allowed - if you bring your pet you will not be allowed to check in at the resort. For your own safety, it is strictly forbidden to feed any animals in the resort.
16. Medical Aid Kit.  
Please take your own basic kit. The closest hospital is situated in Manguzi, SA approximately 15-20 km from the Kosi Bay border.
17. Casual Staff.  
Can be employed to assist you. Check at reception for available help. Please ensure that you discuss and agree on a wage that you will pay as the casuals are not part of the Malongane team and therefore are not responsible for them. NO casual workers may work between 18H00 and 06H00. Wages vary and should be negotiated with the casual beforehand.
18. Security.  
Although Parque de Malongane has security on duty 24 hours a day, the resort or its management does not take any responsibilities for any goods stolen or damaged during your stay there. Parque de Malongane reserves the right of admission at all times.

## **General Info about Mozambique**

1. Visas / Passports.  
You DON'T need to obtain a visa in order to enter into Mozambique if you have South African passport, otherwise a visa is still required. Do not forget your passport.
2. Border Charges.  
The Kosi Bay border post is open: 08H00 – 17H00, seven days a week; the Komatipoort border post is open: 06H00 – 22H00. You will also be required to buy the third party vehicle insurance of approximately R180 per vehicle and R90 per trailer at the border post. These charges can change at any time by the Mozambican Government. Do not forget your vehicle registration documentation.
3. Taxes.  
Any prices in the resort include 17% I.V.A. (VAT).
4. Malaria.  
It is a malaria area, so please beware and take the appropriate precautions.